

Urgent vs. Emergency Care

When involved in a situation where immediate medical treatment is necessary--whether it's a child's ear infection or spouse's chest pain--what level of care is appropriate? The following chart is intended to assist you in determining where it's best to receive treatment for particular illnesses and injuries. In the case of any emergency or life-threatening condition, call 911.

DID YOU KNOW: Urgent Care and Emergency Care serve very different types of patients and conditions. When used appropriately for non-life-threatening conditions, Urgent Care can be a cost-effective treatment option, with a co-pay that is usually less than one for an emergency room visit.

Urgent Care

Use urgent care to treat an illness or injury that is not life-threatening and doesn't appear to pose a serious health risk, such as:

- Allergies
- Asthma attack (minor)
- Bronchitis
- Colds, flu, fever
- Cough
- Dehydration
- Dizziness
- Ear infection
- Insect bites
- Migraines
- Minor burns
- Minor cuts/lacerations
- Minor head injury
- Nausea
- Pink eye
- Rash
- Simple fracture
- Sore throat
- Sprains and strains
- Stitches
- Urinary tract infections

**Overlake Medical Center Issaquah
Urgent Care Clinic**
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425-688-5777

Emergency Care

Seek emergency care, by calling 911 when serious or life-threatening illness or injury is suspected, such as:

- Chest pain
- Compound fractures (bone visible)
- Confusion
- Fainting
- Fevers in infants less than two months old
- High fever
- Ingestion of obstructive objects
- Ingestion of poisons
- Major head injury
- Palpitations
- Pneumonia
- Seizures
- Severe abdominal pain
- Severe asthma attack
- Severe burns
- Severe headaches
- Shock
- Significant trauma or injuries
- Snake bites
- Unconscious or catatonic state
- Uncontrollable bleeding

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