The following information is being provided to assist you in making an educated decision about which Emergency Alert System will best meet your needs. This document includes information about Emergency Alert Systems, programs which allow persons to initiate immediate contact with a monitoring service during an emergency, and Locator Aids, programs that identify or locate persons who may wander away and become lost.

Sound Generations and Overlake do not recommend, endorse or suggest that you should use any of the service providers named in this packet of material. We offer this information only as a resource to help you get started in meeting your needs.

We encourage you to contact several of the following agencies prior to selecting one. Ask for information about types of systems available, how each system works, and costs involved (including installation, monthly rental/service fees, and whether there are any purchases required).

Consider your circumstances before making a decision.

- Are you in the home frequently?
- Are you outside and need a system like a necklace or bracelet?
- Do you go to a specific hospital?
- Who is your emergency contact person?
- Are you on a Medicaid program that might pay for a system?
- Is English your primary language?
- Do you need medication reminders?
- Do you have someone who checks on you now?
- Are you concerned about falling or have fallen in the past?
- Do you need a system to detect falls?
- Do you want a system that works with your smart phone?

Source: Sound Generations
### Emergency Alert Services

<table>
<thead>
<tr>
<th>Company</th>
<th>Address</th>
<th>Contact</th>
<th>Services</th>
<th>Limitations</th>
<th>Comments</th>
<th>Fees</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Adiant Solutions</strong></td>
<td>1749 NE 10th Ter, Unit #1</td>
<td><a href="mailto:sales@adiant-solutions.com">sales@adiant-solutions.com</a></td>
<td>Adiant sells the s-911 bracelet which is a personal locator device for people suffering from mild dementia or Alzheimer's, autism, Down syndrome or schizophrenia. Functions include two-way communication, real-time tracking, fall detection, panic button and speed sensor. Other 2-way communication products and tracking products available.</td>
<td></td>
<td></td>
<td>Call for current pricing.</td>
</tr>
<tr>
<td><strong>Adt Home Health</strong></td>
<td>PO BOX 5035 Boca Raton, FL 33431</td>
<td>new.adt.com/compact/health</td>
<td>Companion services personal response system features: wireless, waterproof personal help button; two-way voice intercom; one-button phone answering with a speaker-phone base unit; monitoring specialists.</td>
<td></td>
<td></td>
<td>Call for current rates and fees.</td>
</tr>
<tr>
<td><strong>Care Electronics</strong></td>
<td>3301 W 151 Broomfield, CO 80023</td>
<td><a href="mailto:tmoody@careelectronics.com">tmoody@careelectronics.com</a></td>
<td>Safety products include “pull for help” emergency caller (uses a necklace transmitter and a desktop speakerphone to send a personalized, prerecorded message to 4 phone numbers), wandercare (alerts caregiver when wanderer goes beyond a set range).</td>
<td></td>
<td></td>
<td>Call for current rates.</td>
</tr>
</tbody>
</table>
EMERGENCY ALERT SERVICES

**Critical Signal Technologies, Inc**
27475 Meadowbrook Rd, Novi, MI 48377
855.427.8585, 800.325.5145
hsellar@cstltl.com
criticalsignaltechnologies.com
**Contact:** Heather Sellar, Customer Support

**Services:** Personal emergency response systems including cellular and mobile emergency alert systems, fall detection and medication management. Telehealth systems for remote vital signs.

**Limitations:**

**Comments:**

**Fees:** Call for rates.

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**Emergency Caller Products**
13250 Gregg St Poway, CA 92064
800.227.1592
sales@emergencycaller.com
emergencycaller.com

**Contact:**

**Services:** Emergency products and systems: fall prevention, emergency response, wanderer alert, lifetime sensor pads.

**Limitations:**

**Comments:**

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**Bothell Distributor**
22121 17th Ave SE, Bothell
425.485.3938

**Kent Distributor**
7112 S 212th St, Kent
253.872.7128

**Fees:**

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**Lifefone Personal Response Services**
16 Yellowstone Ave White Plains, NY 10607
888.687.0451 Sales
800.882.2280
800.747.2032 Customer Service
service@lifefone.com
lifefone.com

**Contact:**

**Services:** 24-hour personal emergency response service; lightweight, waterproof pendant, bracelet and devices; calls service which notifies doctor and/or family.

**Limitations:**

**Comments:**

**Fees:** No activation fee, no equipment fee. Monthly service charge varies.
<table>
<thead>
<tr>
<th>Service Provider</th>
<th>Contact Information</th>
<th>Services:</th>
<th>Limitations:</th>
<th>Comments:</th>
<th>Fees:</th>
</tr>
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<tbody>
<tr>
<td>Philips Lifeline - Medical Monitoring Systems</td>
<td>3000 Minuteman Rd, Andover, MA 01810&lt;br&gt;800.380.3111 Order&lt;br&gt;800.635.6156 Customer Service&lt;br&gt;lifelinesys.com</td>
<td>Designed to reduce the risk of living alone. Choice of wrist or neck button, full line of alternative switches for physically disabled and revolutionary autoalert help button calls for help when the subscriber cannot.</td>
<td></td>
<td>Medication dispenser with monitoring system to caregivers is also offered.</td>
<td>Call for rates.</td>
</tr>
<tr>
<td>Pioneer Emergency Medical Alarms</td>
<td>415 Lomas Santa Fe Dr Solana Beach, CA 92075&lt;br&gt;800.274.8274&lt;br&gt;pioneeremergency.com</td>
<td>Provides a variety of medical alert equipment and devices that will get help. 24/7 medical monitoring staffed by trained paramedics and can be ordered online.</td>
<td></td>
<td></td>
<td>Prices vary according to equipment and service.</td>
</tr>
<tr>
<td>Providence Lifeline</td>
<td>Providence Hospice &amp; Home Care&lt;br&gt;2731 Wetmore Ave, Ste 500 Everett, WA 98201&lt;br&gt;877.512.7111, 425.261.4828&lt;br&gt;washington.providence.org/in-home-services/home-services-king-county/lifeline/</td>
<td>Personal response system. Waterproof personal help button can be worn as pendant or wristband. Press of button activates a lifeline home unit and establishes two-way voice communication. Auto alert fall detection device also available.</td>
<td></td>
<td>Help buttons for handicapped individuals available.</td>
<td>$37/month. One-time set-up fee: $50. Reminder phone monitoring and other services have variable fees.</td>
</tr>
</tbody>
</table>
Response Link  
2900 Lakeside Dr #230, Santa Clara, CA 95054  
844.394.8983, 408.477.3400, 408.716.2685  
responslink.com  
Contact: 

Services: Responselink provides several personal emergency alert systems, waterproof wrist or necklace pendant, automatic fall detection device, mobile medical alert system.

Limitations: Serving Washington

Comments:  

Fees: Call for pricing and a local representative.

Tunstall Americas  
36-36 33rd St., Long Island City, NY 11106  
800.286.2622  
usinfo@tunstall.com  
americas.tunstall.com  
Contact: 

Services: Products include voicecare personal emergency response system with 24/7 assistance at press of light weight long range activator button; med-time personal medication system which organizes, reminds and dispenses meds in accordance with prescribed regimens.

Limitations:  
Comments: Formerly American Medical Alert corp, acquired by Tunstall in 2011 and changed name in 2012.

Fees:  

Vri Medical Alert Systems - Home Monitoring Solutions  
1400 Commerce Center Dr, Franklin, OH 45005  
800.860.4230, 425.622.6253 Local Dealer  
800.692.8189  
info@vricares.com  
vricares.com  
Contact: Harold Cole, Local Territory Manager  

Services: Provides medical alert units and other monitoring solutions including: monitored medication dispensers, fall monitors, cellular solutions, vitals monitoring.

Limitations:  
Comments:  

Fees: