

# IMPORTANT PHONE NUMBERS

**Billing:** 425.688.5124

**Care Management Patient Status:** 425.688.5261

**Centralized Scheduling (Surgery):** 425.688.5700, Option 3; **Fax:** 425.688.5710

**Financial Counselor:** 425.688.5655 or 425.467.3518

**Hospital Main Line:** 425.688.5000

**Inpatient Pre-op:** 425.688.5105

**Inpatient Surgery (for same day add-ons):** 425.688.5228

**Insurance Verification, Provider Line:** 425.467.3888

**Issues, troubleshooting contact Pamm Bouchez, Manager:** 425.688.5368

**Kaiser Surgery Authorization and Insurance Coverage Information:** 1.888.901.4636

**Outpatient Pre-op:** 425.688.5258

**Outpatient Surgery (for same day add-ons):** 425.688.5244

**Supply Refill (Campus Map, Pre-Admission Testing (PAT) Triage Questionnaire,  
Preparing for Surgery Brochure):** 425.688.5378

**Surgical Pre-Admissions (SPA) Appointments (Scheduling):** 425.688.5700, Option 8

**Surgical Pre-Admissions (SPA) Nurse:** 425.688.5378

**Total Joint Replacement Class Registration:** 425.688.5700, Option 8